

Terms and Conditions for Package Tour Contract

(Domestic Travel)

Document for Explanation of Transaction Conditions under the Travel Agency Act

Company Name	Travel Link Co., Ltd.
Address	4F Dai-6 Odori Bldg., 3-2-2 Odori, Morioka, Iwate 020-0022, Japan
Registration No.	Iwate Prefectural Governor Registered Travel Agency No. 2-227
Membership	Japan Association of Travel Agents (JATA) Full Member

(1) Application

(a) To apply for a tour, you are required to submit the prescribed application form and pay the deposit. Your application will be officially accepted when both requirements are fulfilled.

* The deposit shall be applied toward the tour price, cancellation charges, or penalty charges, in part or in full.

(b) When making a reservation by telephone or other means of communication, you are required to submit the application form and pay the deposit within 3 days from the day following the date on which we accepted the reservation.

(c) If any of the following applies to you, please inform us at the time of application: (a) persons aged 90 or over on the date of departure; (b) persons with physical disabilities; (c) persons in poor health; (d) pregnant persons; (e) persons using service animals; or (f) persons requiring special assistance for any other reason. We will accommodate such requests to the extent possible. Any additional costs incurred for special arrangements made at the request of the traveler shall be borne by the traveler.

(d) Applicants under the age of 20 must submit a written consent form from a parent or legal guardian.

(2) Tour Price

(e) The child fare applies to children aged 3 or older but under 12 at the time of departure. The single room supplement is a uniform rate per person for both adults and children.

(3) Additional Charges

(f) Additional charges refer to charges incurred for: (i) selection of airline; (ii) selection of flight; (iii) selection of aircraft class; (iv) designation of hotel or ryokan; (v) single room supplement; (vi) accommodation charges for extended stays; (vii) selection between weekday and pre-holiday departures; and (viii) selection of departure/return day of the week.

(4) Base Tour Price

(g) The base tour price, which serves as the basis for calculating the deposit, cancellation charges, and compensation for itinerary changes, is the tour price including any additional charges.

(5) Changes to Tour Content and Price

(h-i) In the event of natural disasters, war, civil unrest, suspension of services by transportation or accommodation providers, government orders, provision of transportation services not in accordance with the original schedule, or other circumstances beyond our control, we may change the content of the contract. In the event of a significant revision of fares or rates of transportation providers that substantially exceeds the level normally anticipated due to significant changes in economic conditions, we may change the tour price. In the case of an increase, we will notify you prior to the 15th day counting back from the day before the departure date.

(h-ii) In the case of a tour where a single room supplement is charged to a traveler using a single room due to an odd number of participants, if one member of a group cancels the contract, causing another member to occupy a single room, the canceling member shall pay the cancellation charges, and the member using the single room shall pay the single room supplement.

(6) Cancellation by Traveler (with Cancellation Charges)

(i) The traveler may cancel the tour contract by paying the prescribed cancellation charges. The tour price subject to cancellation charges is the total of the listed tour price plus any additional charges.

(7) Cancellation by Traveler (without Cancellation Charges)

(j) No cancellation charges shall apply in the following cases (partial list):

(i) When any of the following significant changes are made to the tour contract:
 a. Change of the tour departure date or return date

- b. Change of sightseeing locations, facilities, or other destinations to be visited
- c. Change of type or company name of transportation provider
- d. Change to a lower class of facilities or equipment of the transportation provider
- e. Change to a different domestic departure or arrival airport
- f. Change from a direct flight to a connecting or transit flight between domestic and international destinations
- g. Change of type or name of accommodation
- h. Change of room type, facilities, view, or other room conditions of the accommodation
- (ii) When the tour price is increased.
- (iii) When we fail to deliver the finalized itinerary by the specified date.
- (iv) When the tour cannot be conducted as originally planned due to reasons attributable to us.

(8) Cancellation by the Company

(k) We may cancel the tour contract in the following cases (partial list):

- When the tour price is not paid by the specified due date.
- When the applicant does not meet the application conditions.
- When smooth operation of the tour becomes impossible due to illness, interference with group activities, or other reasons.

(9) Liability of the Company

(l) We shall compensate for damages caused to the traveler by us or our arranging agents. The maximum liability for baggage is 150,000 yen (except in cases of willful misconduct or gross negligence on our part). We shall not be liable, in principle, for damages caused by natural disasters, war, civil unrest, suspension of travel services by transportation or accommodation providers, government orders, or other circumstances beyond our control or that of our arranging agents.

(10) Special Compensation

(m) In accordance with the Special Compensation Rules of our Travel Agency Terms and Conditions, we shall pay the following compensation for certain damages to the life, person, or baggage of the traveler caused by a sudden, accidental, and external incident during participation in the tour:

Type of Compensation	Amount
Death Compensation	15,000,000 yen (domestic travel)
Hospitalization Allowance	20,000 - 200,000 yen (based on days hospitalized)
Outpatient Allowance	10,000 - 50,000 yen (based on days of outpatient treatment)
Personal Belongings Compensation	Up to 150,000 yen (max 100,000 yen per item or set)

* However, for days explicitly stated in the itinerary that no travel services arranged by us will be provided, compensation shall not be paid for damages incurred on such days, provided that this has been clearly indicated.

(11) Itinerary Guarantee (Compensation for Changes)

(n) If any of the changes listed in the table below are made to the itinerary, we shall pay compensation calculated by multiplying the tour price by the applicable rate, in accordance with the Package Tour Contract section of our Travel Agency Terms and Conditions. The total compensation per tour contract shall not exceed 15% of the tour price. No compensation shall be paid if the total amount per tour contract is less than 1,000 yen. The tour price used as the basis for calculating compensation is the total of the listed tour price plus additional charges as described in section (3).

Change Requiring Compensation	Before Departure (%)	After Departure (%)
1. Change of departure or return date as stated in the contract	1.5	3.0
2. Change of sightseeing location, facility (incl. restaurants), or other destination	1.0	2.0
3. Change to a lower class/facility of the transportation provider	1.0	2.0
4. Change of type or company name of the transportation provider	1.0	2.0
5. Change of domestic departure or arrival airport	1.0	2.0
6. Change from a direct flight to a connecting or transit flight	1.0	2.0
7. Change of type or name of the accommodation	1.0	2.0
8. Change of room type, facilities, view, or other room conditions	1.0	2.0
9. Change of any item listed above that is included in the tour title on the contract	2.5	5.0

(12) Liability of the Traveler

(o) The traveler shall be liable for any damages caused to us through the traveler's willful misconduct or negligence. The traveler shall make efforts to understand the rights and obligations of the traveler and other terms of the package tour contract by utilizing information provided by us as stated in the contract documents. If the traveler becomes aware, after the start of the tour, that any travel service described in the contract documents differs from what was stated, the traveler must promptly notify us or the travel service provider at the destination.

(13) Substitution of Traveler

(p) With our consent, a traveler may be substituted for another person upon payment of a handling fee of 2,000 yen per person.

(14) Reporting Accidents or Incidents

(q) In the event of an accident or other incident during the tour, please immediately contact us using the information provided in the finalized itinerary. If you are unable to contact us due to circumstances beyond your control, please do so as soon as such circumstances have been resolved.

(15) Handling of Personal Information

(r) We will use the personal information provided on the application form for the purpose of communicating with the traveler, as well as within the scope necessary for arranging services provided by transportation and accommodation providers and for completing the procedures required to receive such services for the tour applied for.

* In addition, we may use the traveler's personal information for: (i) providing information about products, services, and campaigns of our company and affiliated companies; (ii) requesting opinions and feedback after tour participation; (iii) conducting surveys; (iv) providing special benefits; and (v) compiling statistical data.

(s) Of the personal data we hold, we will use only the minimum scope of information necessary for contacting the traveler, such as name, address, telephone number, and email address. We may use this information for sending business announcements, event information, and product deliveries.

For the name of the person responsible for the management of personal information at our company, please refer to the separate document.

*** We will not re-operate any tour under any circumstances.**

(16) Applicable Terms and Conditions

(t) Any matters not stipulated in these conditions shall be governed by our Travel Agency Terms and Conditions (Package Tour Contract section). A copy of our Travel Agency Terms and Conditions is available upon request.

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